

# Coming Soon!

MIDLAND

For over 50 years, Midland has been committed to delivering Superior Quality Service. Over time, investments have been made to our current site to enhance your digital experience. As Midland continues to grow, we are excited to announce the launch of a new website coming soon. Although the full transformation will be completed over time, we are excited to share the enhancements you will see during our first milestone.

## 1st Milestone

### *What enhancements have been made?*

- A new look across the site with improved navigation, as well as an overall enhanced user experience.
- A combined Quick Track feature for both Courier and Less-than-Truckload shipments. Enter your Courier waybill or LTL probill number into the same field for quick and easy shipment tracking.
- A new Transit Time tool with detailed information on all available services Midland offers.
- A combined Fuel and Carbon Tax surcharge tool.
- A Notification Centre to keep you informed on regional events that might impact your shipments.
- A Help Centre with shipping resources and guides in one central location for easy access.

### *What is staying the same?*

- As an existing web user, your current credentials and logged in tools for both Midland Transport and Midland Courier will NOT change at this time. They will still be available via the Midland legacy sites.
  - To navigate to your existing tools, access the log in panel at the top right of the home page, and choose the Transport or Courier site.
  - You will then be redirected to the Midland legacy site home pages, where you will enter your existing credentials, as you did previously.
- You can still access the BOL/POD lookup from this page, as well as schedule your pickups without being a logged in user. For Reporting, Quoting, and detailed Tracking tools, you will still need to login to access.
- For ease of use, the login panel can be accessed from the homepage of the new website, as well as from the various links in the new *Our Tools* page.

We will continue to provide updates on the next milestones in our journey - Our Customer Experience team is available to answer any questions you might have at 1 888 643 5263.